



WARRANTY

Model No: **RTS 1020**

Serial No:

Date Installed:

Name:

Email:

Address:

Ph:

The **RTS-1020 system** is warranted against manufacturing defects for a period of twenty four (24) months from date of purchase providing any such defect is brought to the notice of Kiwipure within the warranty period. Proof of purchase will be required to confirm the system was purchased from Kiwipure or their authorized distributor.

IZC-20 Ionizer extended warranty: Kiwipure will warranty the ionizer against manufacturing defect for a period of twenty years (20 years) from the date of purchase providing that we are notified of such defect within the warranty period.

The **RTS-1020** system warranty and the **IZC-20** ionizer extended warranty **shall not** apply if:

There is a failure by any person to follow Kiwipure's installation instructions or the RTS-1020 system is used other than in accordance with Kiwipure's specifications. Repair work is performed on the relevant RTS-1020 system by any person other than Kiwipure, its authorised service agents or any plumber who has not received authorisation prior to proceeding with the work. The system is operated **without** a genuine Kiwipure 25-1 sediment pre-filter installed in the correct location according to the installation instructions. There are any signs of physical damage, abuse, corrosion; or internal contamination, sediments, or any defect caused by incorrect installation, or the system is subjected to pressure that exceeds 80psi or exposed to temperatures in excess of 60deg C.

Conditions: Kiwipure Ltd and/or their Distributor undertakes at its sole discretion to repair or replace any parts during the warranty period and shall cover reasonable onsite labour charges. The warranty is transferable to a third party providing that proof of original purchase is provided with any claim. Should the unit be relocated from the original address then the removal and re-installation must be carried out by a Kiwipure approved installer for a continuance of the Warranty. Kiwipure shall in no way be liable to the purchaser or user of any RTS-1020 system, for any loss, damage (direct, indirect or consequential), cost or expense suffered or incurred by that person, otherwise than as provided in the above provisions. This warranty is given on the condition that the product is installed and operated according to the RTS-1020 system installation guide and the Australian/New Zealand standard AS/NZS3500, by a registered plumber.

PLEASE KEEP THIS WARRANTY IN A SAFE PLACE

If you have a defective product and wish to make a claim under this warranty, please contact your local distributor or Kiwipure Customer Service admin@kiwipure.com

0800 552 509

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